

2019
ANNUAL REPORT



Saving Lives – Changing Lives

WE ARE YWCA DURHAM, A TURNING POINT FOR WOMEN AND THEIR FAMILIES SINCE 1945.

We provide essential services such as emergency, temporary and permanent housing, programs and supports for vulnerable women and their children throughout Durham Region. We enrich the community by providing resources and support to families with young children and by providing a centre for community initiatives.



VISION

An inclusive community where women, children, youth and families are safe, inspired and empowered to grow.

MISSION

YWCA Durham is a trusted community leader that provides high-quality programs, services and resources that respond to the needs of women, children, youth and families.

VALUES

YWCA Durham is a feminist organization that believes in, supports and advocates for:

Equity: We recognize that an investment in women, children, youth and families builds a stronger future for everyone.

Diversity: We honour and are committed to diversity and inclusion.

Self Determination: We respect and support the right for women and girls to make their own choices.

Accountability: We conduct ourselves with integrity to ensure a high level of accountability and transparency.

REPORT OF THE LEADERSHIP

As we approach our 75th anniversary in 2020 what better time to reflect on all that we have accomplished in the last seven decades? Those of you who know our history know that we have transformed our organization to meet the current needs of our community at every step of the way. In 1945 we first opened our doors to low-income women, offering self-development through education, supportive housing and recreational programming. Years later we operated as a hostel for homeless women and children. By 2002 we had opened Y's WISH Shelter and in 2008 transformed our hostel offering into 2nd Stage Housing, the first and only program of its kind in Durham. Our supportive housing program celebrated its 25th anniversary in 2015 and Adelaide's Attic store celebrated 10 years in 2018. What transformation will 2020 hold for us?

Plans continue to develop for a new, larger shelter and a new 2nd Stage Housing facility. While still in the early exploratory stages, this plan moves forward. We continue to work with our community and government partners to bring this dream to a reality in the near future.

Sadly, due to a change in mandate and a need for the region and province to create efficiencies, we found out in late 2019 that we will no longer deliver EarlyON programming. We know we are a resilient organization, as we have proven time and time again, changing to meet the needs of the community and finding ways to continue to operate our essential services. Going forward we will look to develop new programming and diversify the rental of the space at 1 McGrigor St, our newly branded Community Enrichment Centre. This name encompasses all that we do at YWCA Durham.

With every challenge we face, we know there is also opportunity. We depend on our staff, Board members, volunteers and community partners to be with us every step of the way. We hope you enjoy the review of 2019 found within these pages, and that you will join us on our journey in 2020.



Natasha Vemb
President, Board of Directors



Wendy Leeder
*Co-Executive &
Shelter Services Director*



Susanne Groen
*Co-Executive &
Finance Director*

BOARD OF DIRECTORS 2019

Tara Boyd
Jennifer Novorolsky
Fawziya Allidina
Mary Fowler
Nicole Butt
Carolyn Porter

Melissa Gerritts
Teresa Shearer
Thaksaynin (Thaksa)
Sethukavalan
Danica Sergison
Danielle Giokas

Marsha Dixon
Sarah Atteck
Stephanie Hutton
Natasha Vemb
Farwa Farshori
Farishta Kakar

VIOLENCE AGAINST WOMEN (VAW)

Throughout the years of providing services to women and children who have experienced violence, we continue to change with the needs of our clientele. Women and their children are requiring our services for longer periods of time. We continue to offer emergency shelter and services, transitional support and long-term, outreach and crisis counselling.



We are grateful for the continuous support of the community; this support enables us to serve the many women and children who require our services.



In 2019, Y's WISH Shelter continued to operate **over** capacity on a regular basis

Y's WISH had to refer **435 women** to other agencies due to lack of capacity



Our 24-hour crisis line responded to **1,030 calls** from women in need



175 women received long-term and outreach **counselling**

164 women received **transitional support**



116 women and **183** children received support during the **holidays**

HOUSING

YWCA Durham offers three housing programs: Interim Housing, 2nd Stage Housing and Supportive Housing. Each program is geared towards the vulnerable women and children who live in Durham Region. Staff work meticulously with clients to ensure individual success which, in turn, results in program successes:

INTERIM HOUSING

- › A 6-bed housing and life skills program for homeless, single women. **16 women participated** in the program throughout 2019, and **10 women transitioned** back into the community.



SUPPORTIVE HOUSING

- › A 40-unit apartment building for women-led households, offering various programs and services to meet clients' needs. **45 women** and their **42 children** called this building home during the past year.



2ND STAGE HOUSING

- › The only program of its kind in Durham Region – a transitional and life skills program for single at risk women working towards independence. In 2019, **48 women were referred**, **16 women** were able to **participate**, **23 women** have **transitioned** back into the community.



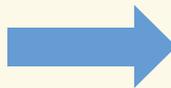
EarlyON CHILD AND FAMILY CENTRE

The EarlyON Child and Family Centre (formerly known as the Ontario Early Years Centre) has been offering successful programs and resources to children ages 0–6 years and their parents/caregivers for the past 15 years.



2,026 children
and
1,915 caregivers
registered in 2019

12,458 children
and
10,234 caregiver
visits were recorded
in 2019



926
referrals were
made to other
Durham Region
agencies and
services

COMMUNITY ENRICHMENT

Community Enrichment continues to be a vital service that YWCA Durham provides in the Region. We offer in-house programs such as karate and volleyball that continue to flourish. We have established long-term partnerships with three pickleball groups and have become the off-season training facility for local sports organizations. Our gymnasium, available for large groups and recreational activities, is popular for birthday parties and can host a variety of events. Also, our unique and elegant meeting rooms are perfect for small, formal or informal, gatherings such as weddings, showers, receptions, workshops and meetings of all types.

VENUE RENTALS

The ideal meeting space for many members of the community. Set up an appointment to view the venue by calling (905) 576-6356.

- › Drawing Room and Oak Room embrace the original ambiance of Adelaide House built in 1929 and can accommodate up to 65 people.



- › Our gymnasium is the perfect play area for your next birthday party, large meeting or sports activity. This location accommodates up to 340 people.



- › Our Program room can host your next training or meeting with a maximum capacity of 30 people.



- › Our staircase and grounds offer a picturesque backdrop for your next photo session.



STARRY NIGHTS

Starry Nights continues to be the signature event of YWCA Durham's Y's WISH Shelter. Over 300 guests attended in 2019, celebrating the successes of the women and children who have called Y's WISH Shelter home throughout the past fourteen years. This event continues to gain popularity and sets a new benchmark year after year. Thank you to everyone who attends, donates and supports this event.

We will see you in 2021 for the next Starry Nights event.



16th Annual
Starry Nights
In support of



Dinner, Dance & Auction
Friday, June 7th, 2019
Jubilee Pavilion, Oshawa, ON
6pm - Midnight

Tickets are selling fast!

Tickets \$60 / Guest Table of 10 / \$550

  @ YWCADurham

For Event details or Sponsorship opportunities please visit:
<http://www.ywcadurham.org/starry-nights>, email:
events@ywcadurham.org Or call 905-576-6356



ADELAIDE'S ATTIC

Adelaide's Attic, our vintage clothing store, continues to gain popularity among women in Durham Region. Our unique donation centre and 2nd hand store is operated by community volunteers under the supervision of staff. Women gain valuable retail experience in this supportive environment.



Our volunteers contributed **1,766 hours**



Reported profit of **\$11,018.50**



Provided Gift Certificates to women in need equal to **\$2,740**



Welcome to Adelaides ATTIC

More ITEMS DAILY

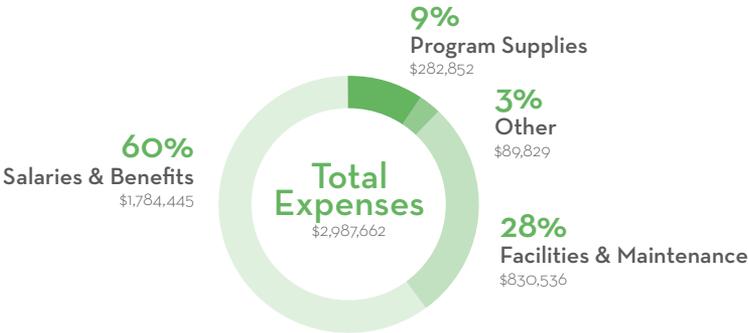
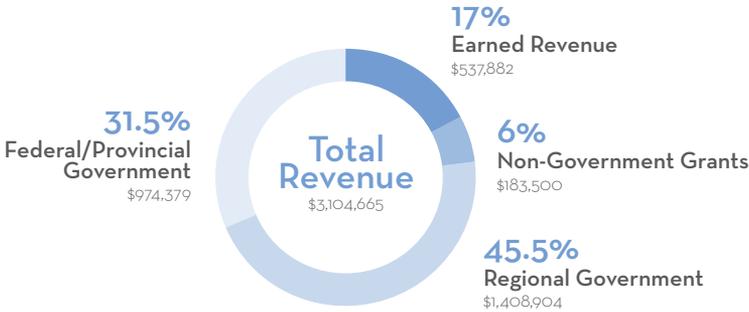
Hours of Operation:
Tuesday 1 pm - 4 pm
Wednesday 5 - 7 pm
(side door)
Thursday 1 pm - 4 pm

featuring
clothing & small houseware items

YWCA YWISH SHELTER

SUMMARIZED FINANCIAL RESULTS

YWCA Durham is committed to providing not only essential programs and services, but those that are of the highest quality. We fully understand that this can only be accomplished through efficient operations, conservative administration costs, transparency and accountability.



Audited Financial Statements available at www.ywcadurham.org

1. Non-Government Grants include contributions from United Way and private foundations.
2. Earned Income includes revenues generated from donations and fundraising, program fees, facility rentals, classes/clubs, memberships and investments.

DONORS

GOVERNMENT

- City of Oshawa Partnership Grant
- HRSDC – Canada Summer Jobs Program
- Ministry of Community and Social Services
- Ontario Trillium Foundation
- Regional Municipality of Durham Social Services

PRIVATE DONORS*

- Barry Bryan Associates
- Calvin and Frances Hamm Family Foundation
- Chris Lapa
- CHUM Charitable Foundation
- Debi McPhee
- FedEx Freight
- Follert Family
- GOAL (Michelle Landry)
- Hann Family Charitable Foundation
- IODE Golden Jubilee
- Iron Workers Local 721
- Lowe's RONA Inc.
- Michelle Landry
- MLSE Foundation
- Ontario Power Generation
- Oshawa Power
- Port Perry House Tour
- RBC Foundation
- Royal LePage Shelter Foundation
- Shoppers' Drug Market Foundation for Life
- UIWMC (United Iron Workers Motorcycle Club)
- Unifor Social Justice Fund
- United Way Durham
- WalMart Canada Corp



* \$1,000 or more

HELP MAKE A DIFFERENCE

YWCA Durham depends on the generous support of donors, sponsors and volunteers to fulfill its mission.

To find out more contact us today.



YWCA Durham

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YWCA
D U R H A M

A TURNING POINT
FOR WOMEN